

**From:** Peters, Joe  
**To:** McCraw, Steven; MacBride, Cheryl; Bodisch, Robert; Nolte, Candace  
**Sent:** 7/8/2013 6:24:12 PM  
**Subject:** FW: 08 July EIC Report

FYI

**From:** Rodriguez, Tony  
**Sent:** Monday, July 08, 2013 6:10 PM  
**To:** Peters, Joe  
**Cc:** Watkins, Paul; Bell, Stephen; Winkley, Salestus; Berkley, Johnnie; Silva, Samuel; Valenzuela, Estella; Valdez, Tomas; Hubbard, Barbara; Garcia, Joseph; Smith, Janie; Melcher, Lori; Gomez, Enrique; Mastracchio, JoeAnna; Ron Grahovec; Crawford, John; Vinger, Tom; Cesinger, Katherine; Hunter, Stephanie; Wells, Charles; Barber, David; Muniz, Barbara; Segundo, Carolina  
**Subject:** 08 July EIC Report  
**Importance:** High

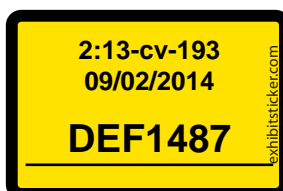
- Delayed entry from Friday: One Issuance in the Dallas East Office. John Crawford is overseeing the processing of the card.
- 1 inquiry in the Austin South office.

08 July EIC Report			
1A	Issuance	1	Delayed entry (Friday) Dallas East - Customer was issued an EIC.
	Inquiry	0	
1B	Issuance	0	
	Inquiry	0	
2A	Issuance	0	
	Inquiry	0	
2B	Issuance	0	
	Inquiry	0	
3	Issuance	0	
	Inquiry	0	
4	Issuance	0	
	Inquiry	0	
5	Issuance	0	
	Inquiry	0	
6A	Issuance	0	
	Inquiry	0	
6B	Issuance	0	
	Inquiry	1	Austin-South: 1 inquiry that already had a valid Texas ID
Total EICs Issued Today		1	
Total EIC Inquiries Today		1	
Total EICs Issued to Date		0	
Total EIC Inquiries to Date		22	

v/r

*Tony Rodriguez*

Customer Operations Senior Manager – South and West  
 Driver License Division  
 Texas Department of Public Safety  
[tony.rodriguez@dps.texas.gov](mailto:tony.rodriguez@dps.texas.gov)



TEX0508075

512.424.5657 (O)

512.739.9709 (C)

512.424.5233 (F)

The Driver License Division is committed to quality and excellence in customer service. Please share your thoughts with us via our online customer service survey at: <http://www.survey.utexas.edu/txdps/>